

# The first half of 2020 results - Appeals to the Technical Councils

In the first half of 2020, AERA responded to 885 entrepreneurs' requests and rejected only 1 request due to insufficient documentation. In line with Cabinet of Minister's guidelines, Azerbaijan's energy regulator handled requests and complaints through the Technical Councils that operate at No.1 "ASAN Kommunal", No.2 "ASAN Kommunal", Sumgayit "ASAN service", Ganja "ASAN service", Sabirabad "ASAN service", Imishli "ASAN service", Masalli "ASAN service", Guba "ASAN service", Barda "ASAN service", Mingachevir "ASAN service", Gabala "ASAN service" and Shaki "ASAN service" centers.

In the second quarter of the year, the Agency responded 367 entrepreneurs' requests.